




Dashboard Overview for the Governing Board - 4th Quarter 2018

 **Go** - meeting goal

 **Caution** - < goal but > state avg

 **Stop** - < state average

 **No Cases**

Quality and Patient Safety

Patient Grievances *Goal: <3 per quarter*

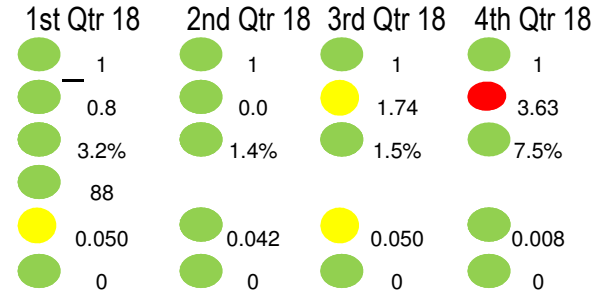
Falls with Minor or Major Injury Rate (HIIN) *Goal: <1.0*

Readmissions All-Diagnosis Medicare Rate *Goal: <9%*

Influenza Vaccination Coverage Healthcare Personnel *Goal: >88%*

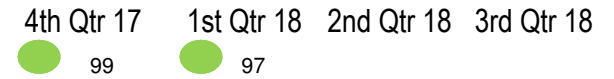
Medication Error Rate *Goal: <0.04*

Cases in Litigation *Goal: no cases*



Global Immunization

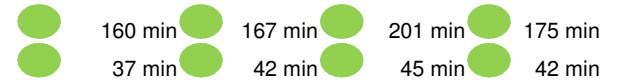
Influenza Immunization *Goal: >93%*



ED Admit

Median Time from ED Arrival to ED Departure for Admitted ED Pts *Goal <296 min*

Admit Decision to ED Departure Time for Admitted Patients *Goal <117 min*



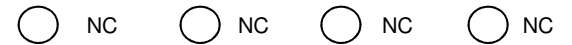
VTE

Incidence of Potentially-Preventable VTE



Inpatient - Stroke

Thrombolytic Therapy Administered *Goal >90%*



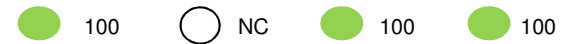
Perinatal Care Moms

Elective Delivery <39 weeks *Goal <3%* VBP FY2018



Inpatient - Sepsis

Severe Sepsis and Septic Shock: Management Bundle *Goal >75%*



Outpatient - AMI/Chest Pain

Fibrinolytic Therapy Received within 30 Minutes *Goal > 57%*
 Median Time to ECG *Goal < 10 min*



Outpatient - ED Throughput

Median Time from ED Arrival to ED Departure for Discharged Pts *Goal <148 min*



Outpatient - Stroke

Head CT or MRI Scan Results for Acute Stroke with 45 minutes *Goal >70%*



Colonoscopy - Normal

Documentation of recommended follow-up interval of at least 10 yrs
Goal >85%

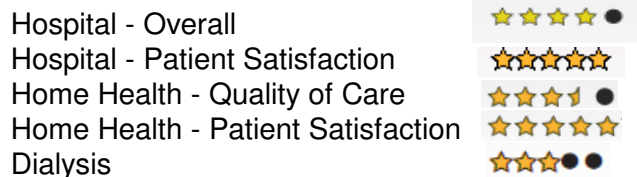


Colonoscopy - History

Documentation of interval of 3 or more years since last colonoscopy
Goal >90%

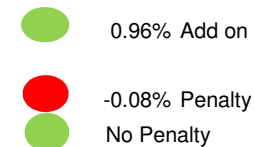


Star Ratings



Medicare Payment Reductions Program

Value Based Purchasing - Core Measures, Pt Safety & Pt Satisfaction *(max possible penalty 2% annually)*
 FY2019 Calculation: 2.96% VBP add-on minus 2.00% reduction all facilities = +0.96% additional payment inpatient claims
 Readmissions *(max possible penalty 3% annually)*
 Hospital Acquired Conditions (HAC) *(max possible penalty 3% annually)*



End Result: Total possible annual Medicare penalty = 8%
CRMC penalty = 0% *(actually getting an add on of 0.88% to inpatient claims)*